

GM Remarketing Bulletin No. 11-17

Date: February 17, 2011

To: All Rental Accounts, Inspection Providers, GM Sponsored Auctions, Smart Auction, and GM Remarketing

From: John Pruse – Manager - GM Remarketing Inspections and Rental Support

Subject: Vehicle Haulaway Tie Down Requirements

The following Haulaway Tie Down requirements apply to all 2010 and subsequent model year General Motors Passenger Cars and Crossovers. Crossovers refer to Chevrolet Traverse, Cadillac SRX, GMC Acadia, Buick Enclave and Saturn Outlook.

In order to clarify securement requirements for vehicles shipped on haulaway equipment, starting January 1, 2010, all vehicles must be shipped utilizing soft-tie straps, except for those identified below. Securement devices are not to be mixed and matched on individual units. For example, do not use 2 chains and 2 soft-tie straps on an individual unit. Please use either all soft-tie straps or all chains on an individual unit.

Requirements for soft-tie straps on haulaway equipment:

1. Vehicle must be secured with four (4) soft-tie straps over the tires, one at each tire, see figure 1.
2. Soft-tie straps may **NOT** be twisted and must lay flat to the decks and over the tires.
3. The strap must be placed centered on the tire tread.
4. One point, two point or “lasso” soft-tie straps may **NOT** be used, see figure 2 & 3.

The following vehicles are currently using the traditional chain tie down process. Chevrolet Silverado and GMC Sierra (all configurations), Yukon, Tahoe, Escalade, Yukon XL, Suburban, Escalade EXT, Chevrolet Express and GMC Savana Vans (all configurations).

This tie down procedure **MUST** be used when transporting the identified General Motors vehicles by truck. Rental vehicles returned to General Motors for repurchase that exhibit a torn or damaged undercarriage, from improper tie down, may result in the vehicle being permanently rejected.

Strap flat across deck and tire tread – not twisted. Strap centered on tire tread.



FIGURE 1



Figures 2 and 3: One point and two point soft-ties – NOT permitted